

Key Outcomes and Accomplishments of APS' Programs

As program participants improve their health, significant cost savings are realized:

- **Missouri MO HealthNet Health and Wellness Program** (as of June 2008):
 - \$136.5 million (7.7%) reduction in total annual costs achieved through delivery of higher quality healthcare to Medicaid recipients with chronic conditions
 - \$61.1 million reduction in inpatient costs / 50% reduction in inpatient hospital utilization
 - \$9.6 million reduction in ER costs / 30% reduction in ER use
- **Wyoming EqualityCare (Medicaid) Healthy Together! Program** (in its third full year):
 - 24% reduction in Medicaid inpatient hospital utilization
 - 11% reduction in emergency room visits for members with asthma
- **Georgia Enhanced Care Program** (for first performance year May 2006 – April 2007):
 - \$80 million contribution to Georgia Medicaid cost stabilization*
- **Georgia External Review Organization** (as of FY 2007):
 - Allowed for a 20% increase in eligible participants since 1999 while keeping Medicaid expenses below 1999 levels
- **State of Ohio Administrative Services** (for first performance year):
 - \$15.5 million favorable annual expense avoidance
 - 7.5% healthcare expense trend reduction

* Independent third-party validation by Mercer Government Human Services Consulting

APS to Manage New York State's Medicaid Utilization Review Program

- Retrospective review of fee-for-service Medicaid claims for physical and behavioral health services and pharmaceuticals to identify: patient safety issues, duplicative services, and those outside of evidence-based guidelines
- Provide prioritized, actionable information for providers to use to improve health outcomes for Medicaid members

"This initiative will advance New York's efforts to ensure that medically necessary services are delivered to New York's Medicaid patients, effectively and efficiently."

— Richard F. Daines, M.D.
NY State Health Commissioner

"This is a wonderful, collaborative partnership with APS. Our physicians, staff and patients work directly with APS health coaches. The patients receive disease education, medication management and most importantly, alternatives for care when they are discharged from the hospital."

— Leon Haley, M.D.
Chief of Emergency Medicine, Grady Health System, Georgia

"Our agency has appreciated the tone and tenor of our past three audits. Each was wonderful and helpful in different ways. I walked away with real ways and means to strengthen our services and identified staff members' strengths and opportunities. This greatly helps us with quarterly staff development plans."

— A.J. Norris, M.Ed.
Executive Director
Pathways Transition Programs, Georgia

Our awards and certifications include:



- Best Government Disease Management Program (2007)
- Best Provider Engagement Initiative (2006)



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